

**TEXAS DEPARTMENT OF CRIMINAL JUSTICE
JOB DESCRIPTION**

POSITION TITLE: ADMINISTRATIVE ASSISTANT IV –
Texas Board of Criminal Justice

SALARY GROUP: A15

DEPARTMENT: Texas Board of Criminal Justice

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CERTIFICATION: I certify that, to my knowledge, this is an accurate and complete description of the essential functions and the conditions required for this position.

APPROVED BY: Marie Freeland DATE: 03/17/2015

POSITION #: 047027

I. JOB SUMMARY

Performs advanced administrative support and technical program assistance work for the Texas Board of Criminal Justice. Work involves coordinating the dissemination of information, developing filing systems, and coordinating administrative support work. Works under limited supervision with considerable latitude for the use of initiative and independent judgment.

II. ESSENTIAL FUNCTIONS

- A. Performs technical assistance work for the Texas Board of Criminal Justice; provides liaison between the Board, departments of the agency, other agencies, organizations, and the public; prepares, interprets, and disseminates information concerning agency programs and procedures; coordinates the preparation, editing, and distribution of correspondence, reports, studies, forms, and other documents; and responds to inquiries regarding technical program and administrative rules, regulations, policies, and procedures.
 - B. Develops and maintains filing, record keeping, and records management systems to include automated systems; and receives, monitors, and tracks data and documents to ensure appropriate handling regarding signatures, distribution, and responses.
 - C. Processes incoming and outgoing telephone calls; schedules and coordinates meetings and appointments; assists in the preparation of presentations for administrative and executive meetings; prepares meeting minutes, reports, and supporting documentation; and makes travel arrangements and prepares related documents.
 - D. Assists in researching technical issues utilizing a variety of publications, reports, and sources; and assists in reviewing and providing recommendations for automation procedures, equipment, and services.
- * Performs a variety of marginal duties not listed, to be determined and assigned as needed.

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III. MINIMUM QUALIFICATIONS

A. Education, Experience, and Training

1. Bachelor's degree from a college or university accredited by an organization recognized by the Council for Higher Education Accreditation (CHEA) or by the United States Department of Education (USDE). Major course work in Business Administration, Criminal Justice, or a related field preferred. Each year of experience as described below in excess of the required two years may be substituted for thirty semester hours from an accredited college or university on a year-for-year basis.
2. Two years full-time, wage-earning administrative support or technical program support experience to include computer operations.
3. Experience in the use of Microsoft Office Suite or equivalent to include word processing, spreadsheet, database, or presentation software programs preferred.

B. Knowledge and Skills

1. Knowledge of office practices and procedures.
2. Knowledge of business terminology, spelling, punctuation, and grammar.
3. Knowledge of agency and departmental organizational structure, policies, procedures, rules, and regulations preferred.
4. Skill to communicate ideas and instructions clearly and concisely.
5. Skill to coordinate with other staff, departments, officials, agencies, organizations, and the public.
6. Skill to interpret and apply rules, regulations, policies, and procedures.
7. Skill in administrative problem-solving techniques.
8. Skill in the use of computers and related equipment in a stand-alone or local area network environment.
9. Skill to prepare and maintain accurate records, files, and reports.
10. Skill to review technical data and prepare technical reports.

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11. Skill to plan work in order to meet established guidelines.
12. Skill in the use of Microsoft Office Suite or equivalent to include word processing, spreadsheet, database, or presentation software programs.
13. Skill in the electronic transmission of communications.
14. Skill to type 45 words per minute (with no more than 10 errors).

IV. ADDITIONAL REQUIREMENTS WITH OR WITHOUT REASONABLE ACCOMMODATION

- A. Ability to walk, stand, sit, kneel, push, stoop, reach above the shoulder, grasp, pull, bend repeatedly, identify colors, hear with aid, see, write, count, read, speak, analyze, alphabetize, lift and carry under 15 lbs., perceive depth, operate a motor vehicle, and operate motor equipment.
- B. Conditions include working inside, working around machines with moving parts and moving objects, radiant and electrical energy, working closely with others, working alone, working protracted or irregular hours, and traveling by car, van, bus, and airplane.
- C. Equipment (machines, tools, devices) used in performing only the essential functions include computer and related equipment, typewriter, calculator, copier, fax machine, telephone, and automobile.